

Stop - What to do if compromised

- 1) Isolate compromised system from the rest of the network or Internet.
 - a) Don't not turn off compromised machine; instead isolate it by unplugging cables.
 - b) Do not log onto the affected machine. Don't change passwords. Preserve all logs or other electronic evidence.
- 2) Notifications
 - a) Contact your internal information security group, IT department, or ISP.
 - b) Immediately contact Redwood Merchant Services at 800-385-6212. We will give you further instructions depending on the type of security breach.
 - c) Keep a log of all your actions.